

WESPaC Workstation Guidelines

Windows	Windows 8 / 8.1	Windows 7	Windows Vista	Windows XP*
Hardware	Operating System minimum requirements, Physical Network Connection			
Video	17 inch or higher at 1024 x 768 resolution			
Printer	Networked HP LaserJet printers supporting TCP/IP and PCL 6 or PCL 5e			
Citrix ICA Client	XenApp Web Plugin – Version 11.000			
Web Browser <i>Citrix Web Interface</i>	Internet Explorer 10/11 Firefox 3.x or later	Internet Explorer 9 - 11 Firefox 3.x or later	Internet Explorer 9 Firefox 3.x or later	Internet Explorer 8 Firefox 3.x
Web Browser <i>Skyward Web</i>	Internet Explorer 10/11 Firefox 10 or Current Version	Internet Explorer 9 - 11 Firefox 10 or Current Version	Internet Explorer 9 Firefox 10 or Current Version	Firefox 10 or Current Version
Web Browser <i>Family Access Employee Access</i>	Internet Explorer 10/11 Firefox 10 or Current Version	Internet Explorer 8 - 11 Firefox 10 or Current Version	Internet Explorer 9 Firefox 10 or Current Version	Firefox 10 or Current Version
Adobe Software for Skyward Web Products	Acrobat Reader 8.0 or above Flash 9.0 or above	Acrobat Reader 8.0 or above Flash 9.0 or above	Acrobat Reader 8.0 or above Flash 9.0 or above	Acrobat Reader 7.0 or above Flash 8.0 or above

Macintosh	Mac OS 10.8	Mac OS 10.7	Mac OS 10.6	Mac OS 10.5
Hardware	Operating System minimum requirements, Physical Network Connection			
Video	17 inch or higher at 1024 x 768 resolution			
Printer	Networked HP LaserJet printers supporting TCP/IP and PCL 6 or PCL 5e			
Citrix ICA Client	Mac Client OS X – Version 10.0			
Web Browser <i>Citrix Web Interface</i>	Firefox 2.0 / 3.5	Firefox 2.0 / 3.5	Firefox 2.0/3.5	Firefox 2.0/3.5
Web Browser <i>Skyward SMS 2.0</i>	Safari 3 through 6 Firefox 10 or Above	Safari 3 through 6 Firefox 10 or Above	Safari 3 through 6 Firefox 10 or Above	Safari 3 through 6 Firefox 10 or Above
Web Browser <i>Family Access Employee Access</i>	Safari 3 through 6 Firefox 10 or Above	Safari 3 through 6 Firefox 10 or Above	Safari 3 through 6 Firefox 10 or Above	Safari 3 through 6 Firefox 10 or Above
Adobe Software for Skyward Web Products	Acrobat Reader 7.0 or above Flash 8.0 or above	Acrobat Reader 7.0 or above Flash 8.0 or above	Acrobat Reader 7.0 or above Flash 8.0 or above	Acrobat Reader 7.0 or above Flash 8.0 or above

** Windows XP - Microsoft will end support for Windows XP on April 1, 2014. Because Windows XP is nearing end-of-life and also does not support versions of Internet Explorer above IE8 (which is known to have worse performance than later versions of IE), WSIPC recommends that all Windows XP workstations be targeted for upgrade.*

- Skyward Web Based Food Service Point Of Sale (POS) must meet the following minimum hardware requirements: Dual Core 1.6GHz or faster with RAM: 1 gigabyte (GB) (32-bit) or 2 GB (64-bit)

- Skyward does not test the application against all available web browsers but standard W3C browsers such as Google Chrome should work. If any issues are found we ask that you please report them to your ASP Coordinator.

- Skyward does not support beta versions of Operating Systems or Web Browsers.